



## Serious Injury

Making a claim

**We know** what you are going through, and we are here to help.





## We know...

The impact that a serious injury can have on you and your loved ones. We can help you claim compensation for your injury and ensure you get the best possible care, rehabilitation, and the support that you need.

Accidents will happen and injuries can be suffered, but they may **not always be your fault**. Illness and injury can affect you both physically and financially, taking its toll on your well-being, limiting your activity and in many cases resulting in loss of earnings.

To pursue a successful serious injury compensation claim, it is usually necessary to establish that **somebody else was at fault**. If you suffer a catastrophic or life-changing injury, you can **claim compensation for the pain and financial losses** you experience.

## What is a serious injury?

Serious injuries are catastrophic injuries that have a profound and often long-lasting impact on a person and their loved ones. Examples include:

- Amputated or lost limbs
- Industrial illness and diseases
- Brain and head injuries
- Spinal injuries
- Fatal injuries
- Clinical Negligence

Compensation for a serious injury will need to also consider the impact on your future.

### This could include:

- Future loss of earnings if you can no longer work, or do the same job
- Long-term care, support, and rehabilitation
- Mobility aids and transport
- Adaptations to your home, or moving to a new home
- Travel expenses

## Getting the right advice and support

Although the thought of getting legal advice may be daunting, we would always recommend that you **obtain legal help as soon as possible** so that you can start taking advantage of the extra support and guidance available to you and your family immediately.

### Claim the compensation you deserve

We are here to ensure that you get the compensation you require so that you can continue living your life without financial worries.

Very often in serious injury cases, such as an injury to the brain, extensive and costly changes to your lifestyle will be necessary, such as lengthy rehabilitation and possible modifications to your home and car.



Our conduct of the case led to a £300,000 settlement which was most likely in **excess of the sum which may have been anticipated** had the matter proceeded to trial.



We visited the client at home in the early stages and was able to obtain an interim payment to ensure that the client was **able to meet their daily living needs**.

### Experienced emotional support

Our medical and disability experts are experienced in dealing with cases involving brain injury, spinal injury, loss of limbs and loss of life. Therefore we understand that this is an extremely difficult and emotional time for you and your loved one.

We deal with all our cases with the utmost sensitivity and care and can arrange to meet with you at home or in hospital if this is easier for you.

### More than just legal advice

We know that serious injuries can be life-changing for families as well as those who've suffered a serious injury themselves. Our service is therefore built around the need to provide support, understanding, rehabilitation and after care just as much as legal expertise:

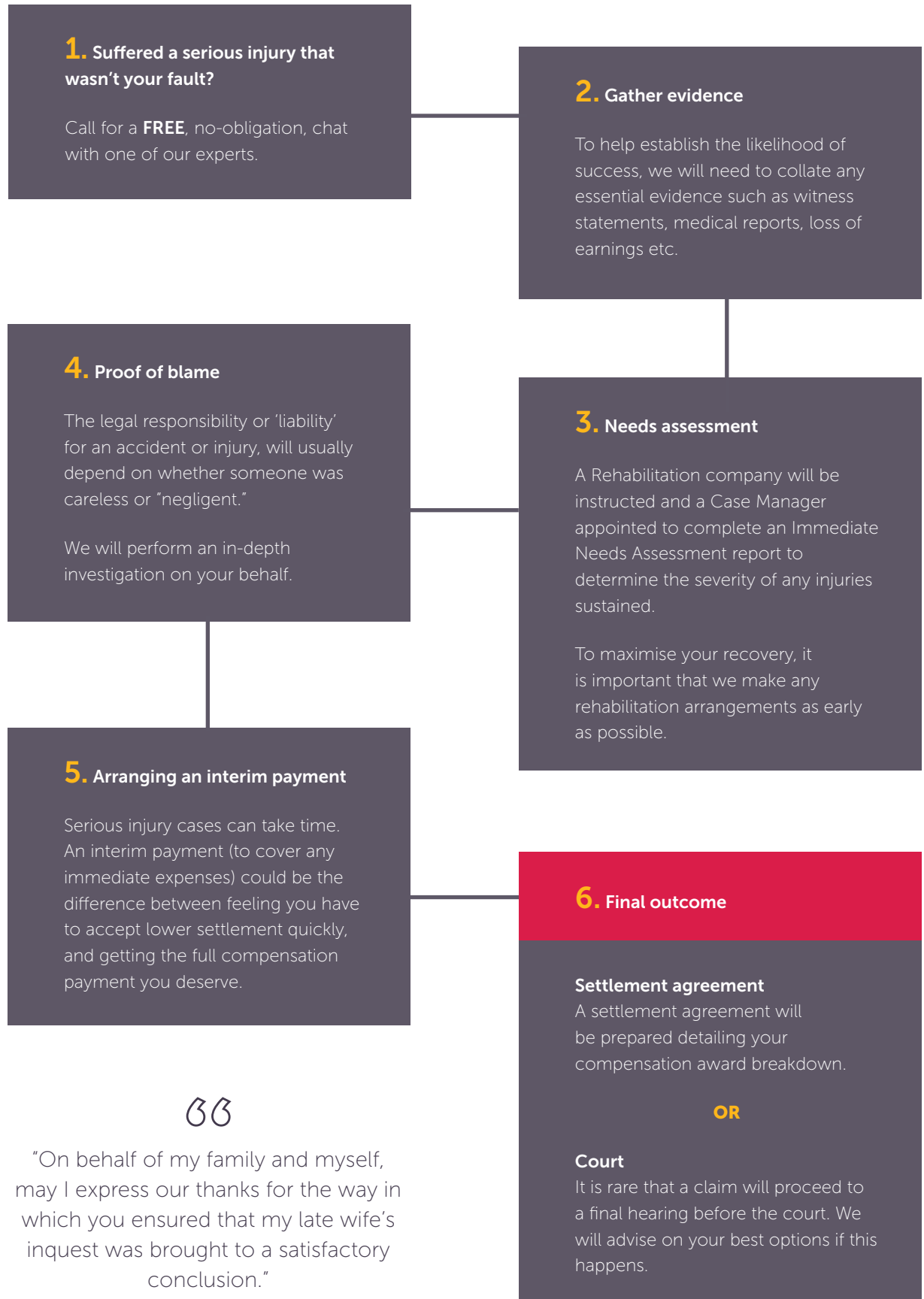
- We will ensure you get the very best medical care, rehabilitation, adapted accommodation and any necessary specialist equipment as soon as possible
- We can provide experienced case managers and specialist health and care professionals



Our client underwent numerous operations, and we were able to **arrange extensive rehabilitation** under the Rehabilitation Code from a physio, respiratory physio, speech physio and a psychologist.

If your insurer has made you an offer to settle your injury claim early, we'd advise you **seek a second opinion**.

## How does a serious injury claim work?



"On behalf of my family and myself, may I express our thanks for the way in which you ensured that my late wife's inquest was brought to a satisfactory conclusion."

**Mr C, Chesterfield**

## How much will a claim cost?

In most cases we will pursue compensation claims on a “no win, no fee” basis (also known as a conditional fee arrangement). However, we will consider all possible methods of funding, including legal expenses insurance, trade union funding and private fee agreements.

Where claims are pursued on a conditional fee agreement, in most cases there will be no fees to pay if the claim is unsuccessful. If the claim is successful, fees may be payable, but generally those fees will not exceed 25% of the sum obtained in respect of pain suffering and loss of amenity and past recurring loss. Your legal representative should explain the position in detail before they proceed with your case.

In some cases you may be contacted by a claims handler looking to represent you, particularly if your claim has gone through an insurer. They may suggest that you must choose them or their panel solicitor to represent you, however, this is not the case, and you are free to **select a solicitor of your choice** and one in your locality if seeing them in person is important to you.

## How we can help

### Highly Experienced

We have recovered several million pounds of compensation for clients over the years, with the largest individual award obtained for a client to date being £3,275,000. With **over 45 years of experience** in our team we can help maximise your compensation claim. We can help to remove some of the pressure by arranging rehabilitation and after care for you to help you get back on your feet.

### Leading Firm in the UK Legal 500

Banner Jones has been ranked as **Leading Firm in the UK Legal 500 for the last 10 years** for our work in personal injury claims. Here is what the Legal 500 say:



“Banner Jones are approachable and very thorough, with excellent communication skills and expertise in their field. They have a personal approach that puts clients at ease and makes them feel that they are treated as individuals. In medical negligence cases they are proactive and tenacious.”

### Nothing to Lose

With our ‘no win no fee’ approach and our track record of winning 95% of compensation claims, you can **feel confident that you’ve got nothing to lose** with Banner Jones.

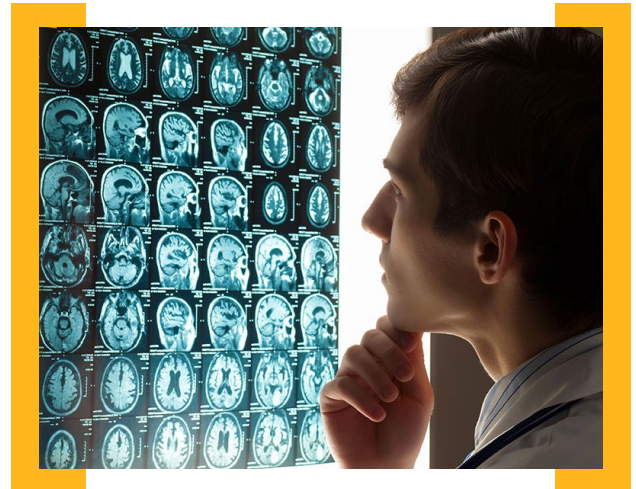


The personal injury team were very pleasant, understanding and explained the procedure very well. Explaining options as and when decisions had to be made with regards to the claim. The claim was finalised by Sarah Sadler who was patient and understanding of the situation. Thank You.

Mrs D, Sheffield

# Why Choose Banner Jones?

- Over 45 years of experience
- 3 Regional offices
- Free initial appointment
- We win **95%** of cases we take on
- We have a dedicated Accident Claim Centre
- **96%** of our clients would recommend us to a friend
- Tier 2 Legal 500 Firm
- Home or hospital visits available



If you or a relative has suffered a serious injury, Banner Jones has a dedicated team of specialist Solicitors to help you fight for the justice and compensation you deserve.

**Talk to Banner Jones** - We are ready to help you



**Simon Wright**  
CHIEF EXECUTIVE

PERSONAL INJURY



**Sarah Sadler**  
CHARTERED LEGAL EXECUTIVE  
HEAD OF PERSONAL INJURY

PERSONAL INJURY



**Sarah Schoolar**  
CHARTERED LEGAL EXECUTIVE

PERSONAL INJURY

[www.bannerjones.co.uk](http://www.bannerjones.co.uk)

**0330 108 0366**

## Disclaimer

The information contained in this update does not constitute legal advice. It's our best assessment of the current position and is in places based on opinion. In order to bring you a comprehensive guide we have included some financial information, but this does not constitute financial advice. If you want specific advice, please contact us.